# Effective Communication for School Committees Crisis and Controversy Masc July 13, 2024 Chris Horan HORAN communications

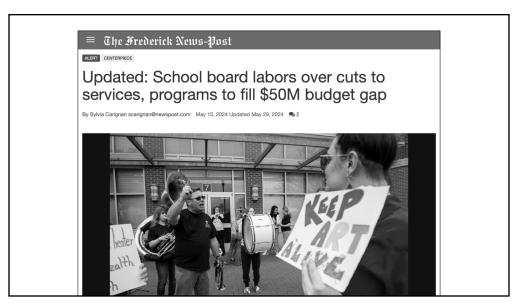
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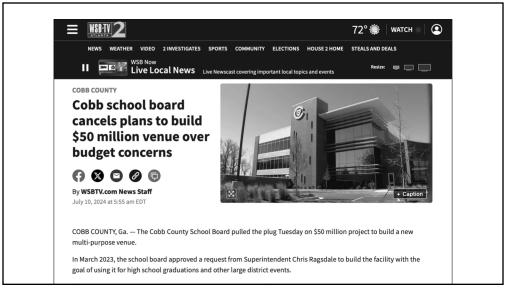
# WHOSE jurisdiction is the crisis? School Committee Superintendent







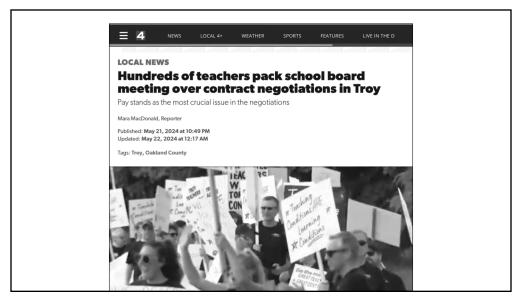




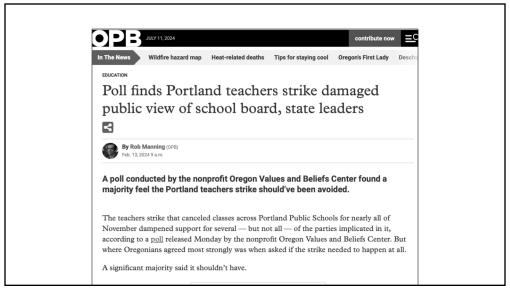














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### Before crisis strikes...

- Review which issues are the **jurisdiction** of the Superintendent vs. the School Committee.
- Establish clear **roles and responsibilities** for crisis communication, including the chain of notification.



• Clarify who is (and is not) authorized to **speak to the press** during a crisis.

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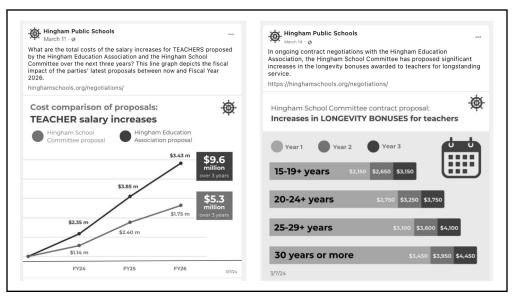
### Media Relations



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# **Questions and Comments**

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